

Visual BAM, a powerful solution

Focused on critical operational priorities, Visual BAM delivers real-time Key Performance Indicators (KPIs) through visual and synthetic cockpits and allows to check at a glance, if results of the business activity meet the objectives.

THE BENEFITS OF A DEDICATED SOLUTION TO THE BUSINESS PERFORMANCE MONITORING

- Clear, global and centralized view of activity through the measure and monitoring in real-time the key points of all or part of critical processes
- Reduction of the operational risk thanks to the priorities' focus
- Costs optimization due to pro-active corrective actions
- Improved communication with IT Division and Executive Management through shared cockpits

THE ASSETS OF VISUAL BAM

• Graphical operational monitoring:

Visual and graphical KPIs, cockpits' customization with users' interaction, access at any point in the network from a web browser or the mobile application Visual BAM Smart View

• Industrialized design of KPIs:

Simple configuration for collecting information and for interpretation of complex rules, go-live management

• IS integration:

Dialogues with all IS components, non-intrusive technology

INDICATORS DESIGN

- Step by step modelization
- Collecting graphical rules
- Definition of results thresholds interpretation
 - Variables management
 - Data manipulation functions
 - Data storage
 - Events notifications
 - Calendars and time slots
 - Start constraints
 - On demand execution

COCKPITS DESIGN

- Content customization through specialized widgets
- Presentation management with dedicated widgets
- Style customization
- Web browser navigation
- Access right management

COCKPITS MONITORING

- Centralized tracking from a web browser
- Tracking through the mobile application Visual BAM Smart View
- Actions according to access rights

ALERTS MONITORING

- Actions scripts
- Scale-up rules
- Acknowledgment rules

INDICATORS INDUSTRIALIZATION

- Re-use steps routines
- Macro function for rules re-using
 - Variability
 - Go-live management

EXECUTION

- Collecting data with different formats: text, XML, Json
- Dynamic addressing of Agent according to variables and functions
- Automatic retrieval of contextual information

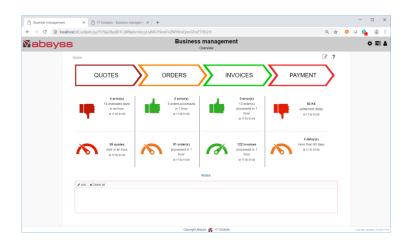
Visual BAM collects data through native connectors: file presence/absence/characteristics, file content, logical comparison, system controls (memory, process, disk space), SNMP value, SQL request, MS OFFICE (MS-WORD/MS-EXCEL content file verification), XML content

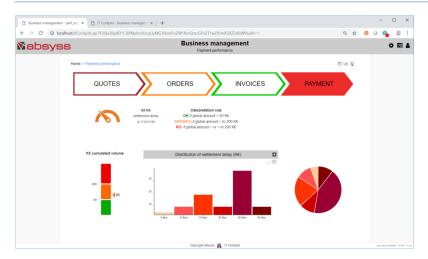
check, CSV file's request, FTP file presence verification, mail control with attached files content check, web page check, web transaction execution check, Visual TOM extracts, SAP control, Java programs and Batch scripts ...

Which activity monitoring for users?

A SYNTHETIC VIEW

- Graphic chart management
- KPIs consolidation
- KPIs states and related measures
- Notifications area



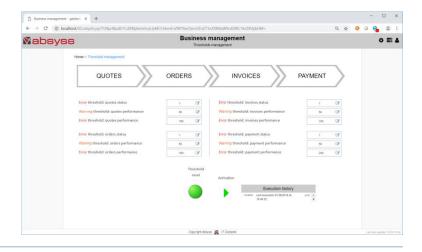


A DETAILED VIEW

- Display of interpretation rules
- Data's KPIs presentation

USERS' INTERACTION

- · Simplified access for thresholds setting
- On demand calculation execution



A MOBILE APPLICATION

- Secured connection
- · Automatic and dynamic cockpit elaboration













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